



Mobile Service Management

The Bell Techlogix Difference

Bell Techlogix has over 25 years of experience in delivering IT Technology Solutions. Our certifications and broad experience include Apple, Dell, EnterMo, HP, IBM, Intermec, Microsoft, RIM, Sprint, Symbol and other industry leaders. Our core team of subject matter experts currently carries over 450 industry certifications. This combination of experience and expertise allows us to deliver complete IT and Mobile Solutions on-time and on-budget. Our commitment to our clients is evidenced by the fact that we currently manage over 500,000 IT assets. Our Mobile Solution Suite assists IT Executives in better defining their environment and planning for future growth while ensuring the optimized delivery of Mobile Services.

Mobile Solutions Suite

Mobile Service Management:

- Wireless Expense Optimization
- Wireless Service Support
- End-user Administration

Mobile Support Solutions:

- Mobile Service Desk
- Mobile Application Field Support
- Mobile Device Depot Services

Mobile Applications:

- Computing and Handheld Solutions
- Mobile Broadband Solutions
- Professional Services

Our Mobile Solutions Suite provides the following:

- ✓ Reduced TCO and improved ROI through more efficient supplier management;
- ✓ Increased speed of access to information;
- ✓ Improved end-user service levels and productivity;
- ✓ A more secure mobile environment;
- ✓ Applications that will improve your business.

Optimize your Mobile Platform!

Quite simply, Bell's Mobile Service Management offerings are designed to save money, reduce your risk and increase end-user productivity. The focus is on three key areas - managing your wireless plans, your mobile devices and your mobile workforce. Our services provide the tools and expertise to streamline your operations and increase the value that mobility brings to your business.

Wireless Expense Optimization...Manage Your Plans

Save Money: Our Wireless Optimization Service helps you cut costs and eliminate wireless waste by ensuring that you're paying only for the services you need – at the lowest price points. Using a proven methodology, we reduce first year wireless spend by an average of \$160 - \$180 a year per user. What's more, we make your life easier by managing all aspects of the optimization, from start to finish.

Wireless Service Support...Manage Your Devices

Reduce Risk: Experienced Bell personnel become the single point of contact for device procurement, activations, plan changes, and replacements of mobile phones, smartphones, and wireless broadband cards across all wireless carriers. Our customizable procurement portal is designed to ensure compliance with your corporate mobile policy.

End-User Administration...Manage Your Workers

Increase Productivity: Our certified experts will apply policies and perform connectivity and troubleshooting for BlackBerry, Windows Mobile, Android and other mobile platforms. We will apply best practices in managing your mobile workers through these tools and server platforms.

Combining wireless optimization and support with administration services will create a more efficient and effective mobile platform. We will optimize your mobile environment and help you enable your mobile workers to focus on solving business problems.