

Improving Business Processes

LEADING CANCER TREATMENT AND CANCER RESEARCH CENTER

Industry
Health Care
United States (Texas)

Organization Size
Over 17,000 Employees

Type of Solution
Logistics Management
Ruggedized Handheld Device
Barcode Scanning

"The solution that EnterMo and BlackBerry have come up with is unique, where you can also utilize the two-way communications, the Direct Connect... we were not able to find any other solution where the drivers were able to carry just one device,"

*Supervisor, Logistics
and Facilities Management*

Challenge

Receiving, transporting, delivering and picking up 7,500 – 8,000 packages per month across the city wide campus for one of the world's leading cancer institutions is no easy task. Ensuring both standard office mail and critical patient care packages are accounted for at all times and delivered on time is one of the most significant challenges facing the logistics team.

Solution

The EnterMoCase™ integrates the BlackBerry® Curve™, Barcode scanning, signature capture and the Actsoft mobile solution in a single ruggedized device. The client is now able to seamlessly communicate with its drivers, update systems real-time, receive work instructions and provide the necessary visibility to all packages from receipt thru distribution.

Results

The single handed solution allows the client to more effectively and efficiently perform their work at approximately one third the cost of competitive solutions. This new solution ensures visibility and reduces lost packages. In this environment, a lost package could directly impact the delivery of proper patient care. The value is significant and often immeasurable.

